

SMART Communications: Moving Forward when Stuck at Home

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Though previously unimaginable, the COVID-19 pandemic has changed the way in which people work. Emails, texts, and meetings continue to be, and in many cases have become even more, consuming, blurring the already hazy lines between home and work. On the one hand, it has been more important than ever to reach out and connect with colleagues, friends, and family—it helps to feel a bit more tethered when days and weeks have started to run together and environments have become little more than the walls of our homes. On the other hand, the oversaturation of information and content can quickly become overwhelming and create an endless loop of conversations without meaningful momentum forward—a paralysis by analysis. To balance these competing demands, succinct, and effective communications have become ever more critical.

In a recent article published by the American Bar Association, Winston & Strawn Dallas Litigation Partner Robine Grant discusses how she and her team were able to drown out some of the overwhelming “noise” by using SMART communications.

Read the full article [here](#).

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